

# The SmartFlex Warranty

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## NOTICE:

Register your warranty by mailing this card as soon as your liner is installed!

## The SmartFlex Warranty

C/O Lindemann Chimney Supply  
Corporate Headquarters  
110 Albrecht Dr  
Lake Bluff, IL 60044

## The SmartFlex Warranty



### THE SmartFlex WARRANTY

Lindemann Chimney Supply, Inc. (L.C.S.), guarantees that the SmartFlex chimney liners and components supplied by it are free from defects in material and Manufacturer's workmanship, and from perforation caused by chimney fire or overfiring caused by you the purchaser, and corrosion.

### WARRANTY TIME PERIODS and CONDITIONS

Lifetime Warranty for wood, wood pellet, gas and oil burning installations. When used to vent UL listed residential wood burning stoves and fireplaces, wood pellet stoves, Category 1 residential gas, oil burning heating systems, Category 1 gas, and oil burning water heaters, gas fireplaces, or gas logs are guaranteed for the lifetime of the original SmartFlex purchaser as long as said purchaser owns the home in which the SmartFlex was originally installed. If the home is sold, this warranty shall transfer to the buyer. For SmartFlex Lite, warranty will transfer for a period of 10 years from date of SmartFlex installation.

The SmartFlex warranty is subject to the following: (1) installation of the liner and components in accordance with manufacturer's written installation instructions; (2) use of the liner and components only for the lining and relining of chimneys used to vent residential appliances for which the liner was intended; and (3) annual inspection, maintenance, and cleaning of liner, beginning one year after the date of installation and continuing at intervals of no more than twelve months from the date of installation, by a nationally certified chimney sweep, SmartFlex installer, or other qualified chimney

The SmartFlex warranty is further subject to compliance with the following requirements throughout the warranty period: (1) the chimney must have a chimney cap; (2) Corrosive chemical chimney cleaners must not be used; (3) Plastic bristle flue cleaning brushes are recommended; (4) Driftwood, wood or wood pellets containing salt, preservative treated lumber, plastic, or household trash must not be burned in the appliance, or fireplace connected to the liner. In the case of a chimney fire, the liner must be inspected by a nationally certified chimney sweep, SmartFlex installer, or other qualified chimney professional before reuse.

### CLAIMS/LIMITATIONS OF LIABILITY

Should you need to make a claim under the conditions of this warranty, contact your SmartFlex installer to provide L.C.S. with information about the claim. Should L.C.S. require factory inspection of the defective parts L.C.S. will pay for the shipping of the material, to be inspected, to our factory for inspection. If the material is deemed defective by L.C.S., replacement of the defective material with new material, and shipping of the replacement material will be paid for by L.C.S., and will be considered your exclusive remedy under this warranty. Neither L.C.S. nor the installer of the SmartFlex Liner shall be liable for any costs for removal or reinstallation of the liner or any liability for special, consequential, or incidental damages in any way related to, or arising out of, defects in, or damage to, the SmartFlex Liner. This warranty gives you specific legal rights, and you may have other rights which vary from state to state concerning exclusion or

professional, who must fill out the appropriate section of the SmartFlex Maintenance Record.

# The SmartFlex Warranty Registration Card



DETACH THIS CARD AND MAIL BACK TO NCS, INC.

Customer Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_  
 State \_\_\_\_\_ Zip \_\_\_\_\_  
 Phone \_\_\_\_\_  
 SmartFlex Installer Name \_\_\_\_\_  
 Company \_\_\_\_\_  
 Address \_\_\_\_\_  
 State \_\_\_\_\_ Zip \_\_\_\_\_  
 Phone \_\_\_\_\_  
 Date of Installation \_\_\_\_\_

Number of chimneys lined with SmartFlex: \_\_\_\_\_  
 Approx. height (in ft.) of each chimney: \_\_\_\_\_  
 Number of SmartFlex liners: \_\_\_\_\_  
 (Note each chimney may have one of more liners) Type of  
 SmartFlex Liners: 316 TI\_\_\_ 316L\_\_\_ AL294C\_\_\_  
 Heavywall\_\_\_  
 Type of appliances vented with SmartFlex liners:  
 (Please indicate the number of each appliance type)  
 \_\_\_\_\_ Wood Stove \_\_\_\_\_ Fireplace Insert  
 \_\_\_\_\_ Fireplace \_\_\_\_\_ Gas or Oil Space Heater  
 \_\_\_\_\_ Gas Log \_\_\_\_\_ Pellet Stove  
 \_\_\_\_\_ Water Heater \_\_\_\_\_ Gas central heating system  
 \_\_\_\_\_ Oil central heating  
 \_\_\_\_\_ Other (please specify) \_\_\_\_\_  
 Type of insulation used around liners:  
 \_\_\_\_\_ Premier Mix \_\_\_\_\_ Premier Wrap  
 \_\_\_\_\_ Other (please specify) \_\_\_\_\_  
 \_\_\_\_\_ None  
 Chase Cover Size: \_\_\_\_\_  
 Premiere Top Size: \_\_\_\_\_

If you need information to fill out this form, please contact your SmartFlex installer, call or write:

Lindemann Chimney Supply  
 Corporate Headquarters  
 110 Albrecht Dr  
 Lake Bluff, IL 60044  
 800-722-7230

**IMPORTANT:** Please complete and mail this card as soon as your liner is installed. This card will serve as proof of your purchase, should you misplace your original invoice.

# SmartFlex Maintenance Record



After each annual inspection, maintenance and cleaning, have your chimney sweep or SmartFlex installer fill out and date the appropriate section of this card.

RETAIN THIS CARD FOR YOUR RECORDS

Name _____
Date of installation _____
SmartFlex installer _____
Phone _____
Company _____
Address _____ City _____
State _____
Zip _____

## NOTICE:

For each subsequent year, keep separate records of the required inspection, maintenance and cleaning.

Lindemann Chimney Supply  
 Corporate Headquarters  
 110 Albrecht Dr  
 Lake Bluff, IL 60044  
 800-722-7230

### YEAR 1 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 2 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 3 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 4 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 5 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 6 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 7 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 8 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 9 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_

### YEAR 10 - Maintenance

Sweep/Installer \_\_\_\_\_  
 Address \_\_\_\_\_  
 Work Done \_\_\_\_\_  
 Date \_\_\_\_\_